



ISLE OF WIGHT COUNTY, VA
Local Roots, Global Reach

Newcomer's Guide

FEB 2016

Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757.357.5182 or toll-free at 800.365.9339.

Stay Informed

ISLE OF WIGHT COUNTY WEBSITE: iwus.net

ISLE OF WIGHT COUNTY SOCIAL MEDIA: iwus.net/Social-Media

SIGN UP FOR "VOICES FROM THE ISLE" E-Newsletter:

VoicesFromTheIsle.com, voicesfromtheisle@isleofwightus.net

ISLE OF WIGHT COUNTY PARKS & RECREATION:

757.357.2291, iwus.net/parks-and-recreation

SMITHFIELD & ISLE OF WIGHT TOURISM:

757.357.5182, 1.800.365.9339, VisitSmithfieldVA.com

Education

ISLE OF WIGHT COUNTY SCHOOLS:

820 Main Street, Smithfield, VA 23430, 757.357.4393, iwcs.k12.va.us

ISLE OF WIGHT ACADEMY: (Private School)

17111 Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, iwacademy.com

Taxes & Licenses

COMMISSIONER OF THE REVENUE:

757.365.6222, iwus.net/Commissioner-of-the-Revenue

TREASURER: 757.365.6228, iwus.net/Treasurer

STATE INCOME TAX:

The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your completed Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May 1st.

REAL ESTATE TAX:

The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is 85 cents per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

PERSONAL PROPERTY TAX:

The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

PET LICENSE:

If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1st.

Courts

CIRCUIT COURT: 757.365.6233, iwus.net/clerk-of-the-circuit-court

GENERAL DISTRICT COURT:

757.365.6243, iwus.net/general-district-court

JUVENILE & DOMESTIC RELATIONS COURT:

757.365.6237, iwus.net/juvenile-and-domestic-relations-court

IWUS.net | 757.357.3191



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Support Services

ANIMAL SERVICES: 757.365.6318, iwus.net/animal-services

DEPARTMENT OF SOCIAL SERVICES: 757.365.0880, iwus.net/social-services

HEALTH DEPARTMENT: 757.357.4177, vdh.state.va.us

VOTER REGISTRATION: 757.365.6230, iwus.net/Voter-Registration

LIBRARIES:

Blackwater Regional Library System, BlackwaterLib.org
Smithfield Branch, 255 James Street, 757.357.2264

Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641
Windsor Branch, 18 Duke Street, 757.242.3046



NEWSPAPERS:

Daily Press (*Newport News*), 757.247.4600, DailyPress.com
Suffolk News-Herald 757.539.3437, SuffolkNewsHerald.com
Virginian-Pilot (*Norfolk*), 757.446.9000, PilotOnline.com

Smithfield Times (*Smithfield*), 757.357.3288, SmithfieldTimes.com
Tidewater News, (*Franklin*), 757.562.3187, TidewaterNews.com

PARKS & RECREATION: 757.357.2291, iwus.net/parks-and-recreation

Utilities

CABLE & SATELLITE TELEVISION:

Direct TV, 877.966.2973, Directtv.com

Charter Communications, 888.438.2427, Charter.com
Dish Network, 877.647.7793, Dish.com

INTERNET PROVIDERS:

Charter Communications, 888.438.2427, Charter.com
HughesNet (*Satellite*), 866.946.2741, HughesNet.com

DSL, 877.665.0730, FIOS.verizon.com
FIOS, 800.837.4966, FIOS.verizon.com

WIRELESS BROADBAND PROVIDERS:

AT&T, 888.333.6651, ATT.com
Verizon Wireless, 800.256.4646, verizonwireless.com

Sprint, 866.866.7509, Sprint.com
T-Mobile, 877.353.3615, T-Mobile.com



ELECTRICITY:

Community Electric Cooperative, 757.242.6181, ComElec.coop Dominion Virginia Power, 888.366.4357, Dom.com

NATURAL GAS: Columbia Gas of Virginia, 800.543.8911, ColumbiaGasVA.com

RECYCLING: Single-Stream Recycling Program, 757.365.6298, iwus.net/Solid-Waste/Recycling-Program

SOLID WASTE DISPOSAL: Solid Waste Division, Isle of Wight, 757.365.9572, iwus.net/Solid-Waste

TELEPHONE: Verizon, 800.483.4400, Verizon.com

TRASH COLLECTION: Bay Disposal, 757.857.9700, BayDisposal.com

WASTEWATER TREATMENT: Hampton Roads Sanitation District (HRSD), 757.460.2261, HRSD.com

WATER/SEWER: Public Utilities Division, Isle of Wight County, 757.365.6284, iwus.net/Public-Utilities
Town of Smithfield Water Department, 757.365.4254 Town of Windsor Water Department, 757.242.4288



Who do I call if...

I need to change my voter registration and/or find my local polling precinct? Voter Registrar, 757.365.6230

I need a special garbage pickup? Bay Disposal, 757.857.9700

My neighbor's dog just won't stop barking? Animal Control, 757.233.1055

I want to report a pothole or debris? Virginia Department of Transportation (VDOT), 1-800-FOR-ROAD
(To report a pothole or debris on roads in Smithfield, contact the town's Public Works Department at 757.365.4200.)

I want to report clogged storm drains? General Services Department, 757.365.1662

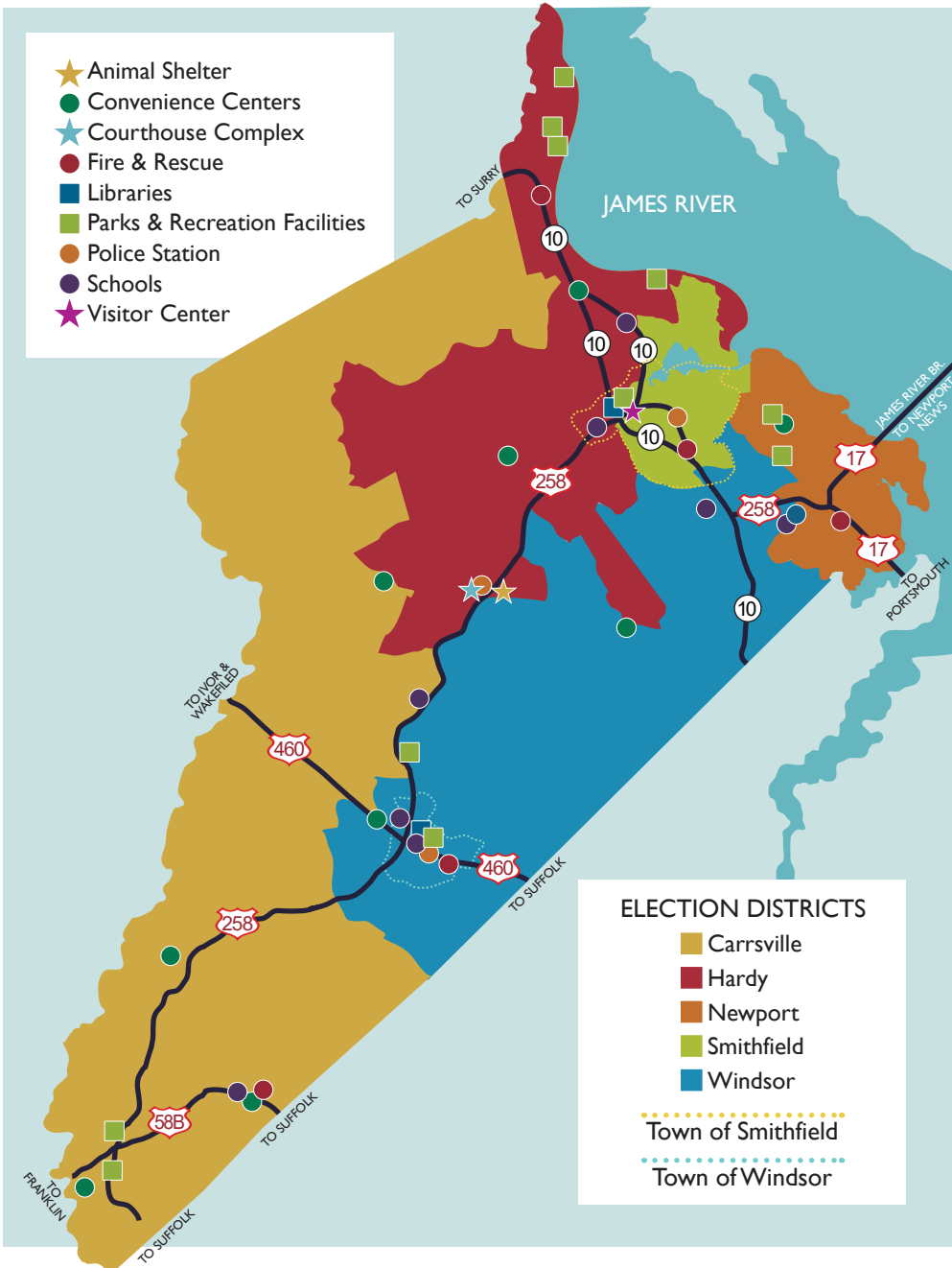
I need to contact the sheriff for a non-emergency? Sheriff's Office, 757.357.2151

I need to contact the Emergency Services - Fire & Rescue Response for a non-emergency?

Emergency Services Department, 757.365.6308

I need information about building permits and/or inspections? Building Inspections, 757.365.6215





Elected Officials and Constitutional Officers

BOARD OF SUPERVISORS

Rex Alphin (Chairman), Carrsville
 Rudolph Jefferson (Vice-Chair), Hardy
 William M. McCarty, Newport
 Richard L. "Dick" Grice, Smithfield
 Joel C. Acree, Windsor

CLERK OF THE CIRCUIT COURT

Sharon N. Jones

COMMISSIONER OF THE REVENUE

Gerald H. Gwaltney

COMMONWEALTH'S ATTORNEY

Georgette C. Phillips

SHERIFF

Mark A. Marshall

TREASURER

Judith C. Wells

Contact information at: iwus.net

SCHOOL BOARD MEMBERS

Julia Perkins (Chair), Windsor
 Robert Eley (Vice-Chair), Carrsville
 Alvin Wilson, Hardy
 Vicky Hulick, Newport
 Kirstin Cook, Smithfield
 Contact information at: iwcs.k12.va.us

SMITHFIELD TOWN COUNCIL

T. Carter Williams (Mayor)
 Andrew C. Gregory (Vice Mayor)
 Connie Chapman
 Michael G. Smith
 Milton Cook
 Denise N. Tynes
 Randy Pack
 Contact information at: smithfieldva.gov

WINDSOR TOWN COUNCIL

Carita J. Richardson (Mayor)
 Durwood V. Scott
 J. Clinton Bryant
 Greg Willis
 N. Macon Edwards, III
 Patty Flemming
 Tony Ambrose
 Contact information at: windsor-va.gov



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EMERGENCIES

EMERGENCY SERVICES - FIRE & RESCUE RESPONSE & SHERIFF'S OFFICE: 911

SIGN UP FOR IW-ALERT:

Receive instant alerts on severe and unexpected incidents and weather.
 757.365.6308, IWAAlert.net.

EMERGENCY SERVICES: 757.365.6308

ANIMAL SERVICES DIVISION: 757.365.6318

PUBLIC UTILITIES: 757.365.6284